



**Club Handbook
2024**



FINANCES

TUITION -

A monthly fee is based on the total fee to swim in a particular group for a full year and divided into 12 months. This fee assumes a 2 week break in August and fees will not be reduced during August.

REGISTRATION FEE -

USA Swimming mandates that all swimmers must be registered with USA Swimming and Central California Swimming. Each swimmer is responsible for registering themselves with USA Swimming. Registrations must be completed before competing or signing up for meets.

ADMIN FEE -

Roadrunner Aquatics will assess an \$100 administration fee at the time of registration. This fee will be charged on the anniversary month of your initial registration as long as you remain a member of Roadrunner Aquatics. Swimmers terminating membership and rejoining within a 12-month period will be assessed an additional \$75 re-registration administration fee.

PRORATED CHARGES -

Swimmers starting after the second week of the month will have an adjusted rate.

ILLNESS/INJURY -

You will be refunded for half the month if a doctor's note is provided that explains that you will need to miss practices for at least two weeks.

PAYMENTS -

Roadrunner Aquatics only takes credit card payments (Visa and MasterCard). When you register with Roadrunner Aquatics you create an account on a SECURED SERVICE. Billing will occur on the 1st of every month.

LATE FEE POLICY -

If credit card is declined - you will have 5 days (5th of that month) to replace a card, if your account is not corrected by the 5th, a \$25.00 charge will be added to account. Late fees will increase every week - 10 days later, (10th) the fee will be \$50.00, after 15 days (15th) the fee will be \$100.00. After the 15th, swimmers will not be allowed in the water.

TERMINATION -

If you wish to leave the club - YOU MUST - notify the club in writing to roadrunnerswimming@gmail.com fifteen (15) days prior the first of the month. This is the only email account that will take terminations. Emails to any other account, phone calls, and/or conversations with coaches will not be processed. If the club terminates your membership due to disciplinary reasons, you will not receive a refund for that month. Failure to give fifteen days' notice will result in your account being billed for the next month at the time of cancellation. You will be billed for a full month, we do not due partial month billing at the time of termination. **If you cancel your account and return within a 12-month period, there will be a \$75 reactivation fee charged per swimmer.** To reactivate your account, e-mail roadrunnerswimming@gmail.com and your account will be reactivated.

MEET INFORMATION

VOLUNTEERING -

As part of the culture of the club, volunteering is required if you are attending a meet. By entering your swimmer in a meet you are also signaling your availability to volunteer at that meet. Fortunately, since we tend to have a lot of athletes at these meets, we are able to spread the timing requirements across everybody. Of course, if you just love to time and have a poolside seat to the action, we love to have you do more! We also need more parents to begin officiating, just like timekeeping, our meets cannot run without trained officials. If you are interested in starting the official's training, please reach out to Coach Sam. Coaches reserve the right to pull swimmers from meets if volunteering expectations are not met.

MEET ENTRIES -

Each month a newsletter will get sent out by one of our staff about upcoming meets and deadlines for meet entries, all meets on our meet schedule page will be attended by a Roadrunner Aquatics coach. All available meet info can also be found on the meet schedule page on the website. To enter into a meet send an email with your swimmer's events to roadrunnerswimming@gmail.com, include the meet name and the name of your swimmer in the subject line. If you do not respond to the email by the deadline, you may not get entered into the meet. Roadrunner Aquatics will not be responsible for any late entries. If you decide to go to a meet not on our schedule, we will not be able to send a coach.

MEET FEES -

All meet fees will be billed to your account. Meet fees are non-refundable.

PRACTICE INFORMATION

PARENTS WATCHING PRACTICES -

We encourage parents and family members to watch practices. However, in following USA Swimming Safe Sport guidelines, parents are not permitted on deck or to talk with the coach during practice times. We ask that parents remain in the stands or near the grass area during practice. Please do not hover over or try to coach your swimmers while they are at practice, this is a major distraction for both your swimmer and the coach.

EQUIPMENT -

At the start of each season each group will be emailed about what swim equipment will be needed prior to each season.

PARKING -

Each family will be responsible to purchase a parking pass at the Cashier's Office on the CSUB campus. Each car parking on campus will need an Evening Activities pass.

DROP OFF AND PICK UP -

You must follow the CSUB policy. YOU CAN NOT drop off right in front of the pool. The policy does allow you to drop off on the side by the soccer field. We are not responsible for tickets received for not following these rules.

Any parent who fails to have their athlete picked-up within fifteen minutes of the conclusion of that athlete's scheduled practice time will have a fee of \$10.00 for every fifteen minutes that parent/guardian is late, added to their accounts. This will help pay for the extra time our coaches have to stay and wait for your athlete. If there is an emergency please communicate with your athlete's coach.

MOVING GROUPS -

All group movement is solely at the discretion of the RA coaching staff who remain in constant communication about any potential swimmers. The minimum criteria to move a swimmer to a new group is posted and varies from group to group but ultimately, it is a coach based decision looking at many factors. Our goal is to have every swimmer placed in the group that best fits their swimming needs, while still challenging the swimmer and remaining age appropriate. Group movement will happen 3x year: the primary times in March (before LCM season) & August (before SCY season) with any corrections made in December. At that time, we will email the parents and make the switch. Refer to the group page for fees and practice times for your new group.

OTHER INFORMATION

GRIEVANCE PROCEDURE -

If you find a circumstance unjust, please be sure to have all the proper information before placing a formal grievance. Refer to the athlete policies for most cases. Hearsay should not be used to form a complaint. If you would like to discuss a problem you might have, please email roadrunnerswimming@gmail.com to set up a meeting with the owner and the coach involved so we can rectify the situation.

CSUB -

We love the closeness that the CSUB swimmers and the Roadrunner Aquatic swimmers have, this is one of the main reasons we started the club. We've always wanted to have these two teams support each other. However, the CSUB coaching staff are very busy during our CSUB season. We love to see how great Roadrunner Aquatics is doing, but all questions and emails **MUST** go to roadrunnerswimming@gmail.com. Emails to Chris Hansen or return emails to the billing email will not be returned. This includes emailing one of these email accounts to cancel memberships.

ROADRUNNER CLOTHING -

We love to see all the Roadrunner shirts around town and at swim meets! All swimwear and dryland clothes must be appropriate for swim practice. RA is proudly sponsored by Speedo and uses CAS as our supplier.

ATHLETE CODE OF CONDUCT

As a Roadrunner Aquatics Athlete I promise to show respect and common courtesies at all times to my team members, coaches, competitors, officials, parents, and for all facilities and other property used during practice and/or competition.

I promise to demonstrate good sportsmanship during all practices, competitions and team activities.

I will be an active participant in all team practices, competitions, fundraising events and other team activities.

I will come to all team sponsored events in the appropriate attire.

I will respect the coaches' and officials' instructions and will make every effort to be on time for workouts, competitions, and team events.

I will refrain from using alcohol, tobacco, drugs, other prohibited substances, violence, defamatory, or foul language, inappropriate sexual conduct or any other behavior deemed, dishonest, discourteous, offensive or disrespectful of others.

PRACTICE BEHAVIOR:

Athletes are encouraged to support their teammates at practices as well as during competition. Working together and creating a fun and safe environment is an important part of Roadrunner Aquatics.

Athletes are expected at all times to follow the verbal directions of the coaching staff. At no time will disrespectful attitudes be tolerated. Coaching staff has the right to remove any swimmer from practice who continue to display disruptive behavior.

Abusive language, lying, stealing, or vandalism will not be tolerated. Athletes may leave practice only with the coach's permission. Athletes are expected to follow the rules and regulations of all facilities used. Athletes are expected to follow the practice etiquette established by the group coach.

ANTI-BULLYING POLICY:

Bullying of any kind is unacceptable at Roadrunner Aquatics and will not be tolerated. Roadrunner Aquatics is committed to providing a safe, caring and friendly environment for all of our members. If bullying does occur, all athletes and parents should know that incidents will be dealt with promptly and effectively. Anyone who knows that bullying is happening is expected to tell a coach immediately.